

PERSONAL THREATS BY TELEPHONE—INFO SHEET

Instructions: Be calm. Be courteous. Listen. Do not interrupt the caller. Notify your supervisor immediately.

Telephone number that the threat was received on:

Caller's identity:

Male____ Female____ Adult____ Juvenile____ Approximate age: ____Years

Was the voice familiar to you?

Origin of call:

Local____ Long distance____ Telephone booth____

Voice characteristics

Speech

Language

<input type="checkbox"/> Loud	<input type="checkbox"/> Soft	<input type="checkbox"/> Fast	<input type="checkbox"/> Slow	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good
<input type="checkbox"/> High Pitch	<input type="checkbox"/> Deep	<input type="checkbox"/> Distinct	<input type="checkbox"/> Distorted	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
<input type="checkbox"/> Raspy	<input type="checkbox"/> Pleasant	<input type="checkbox"/> Stutter	<input type="checkbox"/> Nasal	<input type="checkbox"/> Foul	Other:_____
<input type="checkbox"/> Intoxicated	Other:_____	<input type="checkbox"/> Slurred	Other:_____		

Accent

Manner

Background noises

<input type="checkbox"/> Local	<input type="checkbox"/> Not Local	<input type="checkbox"/> Calm	<input type="checkbox"/> Angry	<input type="checkbox"/> Factory	<input type="checkbox"/> Trains
<input type="checkbox"/> Foreign	<input type="checkbox"/> Region	<input type="checkbox"/> Rational	<input type="checkbox"/> Irrational	<input type="checkbox"/> Machines	<input type="checkbox"/> Animals
<input type="checkbox"/> Race		<input type="checkbox"/> Coherent	<input type="checkbox"/> Incoherent	<input type="checkbox"/> Music	<input type="checkbox"/> Quiet
		<input type="checkbox"/> Deliberate	<input type="checkbox"/> Emotional	<input type="checkbox"/> Office	<input type="checkbox"/> Voices
		<input type="checkbox"/> Righteous	<input type="checkbox"/> Laughing	<input type="checkbox"/> Street Traffic	<input type="checkbox"/> Airplanes
					<input type="checkbox"/> Party

Ask the following (pretend difficulty hearing to keep caller talking):

What is your name and address?

Is there a phone number where you can be contacted?_____

Where are you calling from?

Why do you want to [*specify threat*]
